

D.L. George & Sons Mfg.

13321 Midvale Road, Waynesboro, Pa. 17268

Phone 717-765-4700 800-765-1246

Fax 717-765-4734

www.dlgeorge-sons.com

How To Order



1. Investigate designs to create your expectations.
For example, 1 operator milking 80 cows per hour
2. Review literature and select model meeting your needs.
3. Call for a price quotation.
4. Receive written quote and review/change. Verify shipping address.
5. Wire transfer or mail deposit.
6. Mail signed agreement of purchase and terms (pg. 3 of price list).
7. D. L. George & Sons Mfg. receives your deposit, starts production of your equipment, then sends you a receipt and a copy of the installation instructions. Please note job number. Your final payment must be received on or before the date noted in your receipt for prompt shipment of your equipment. **If your final payment is not received by this date, then shipment of your equipment will be delayed.**
8. In 2 to 3 weeks we will notify you of final payment due.
9. We ship your completed project.
10. Check all packages, boxes and bundles for damage while the trucker is still on site with you and verify the trucker's name. **NOTE: Damage must be annotated on the "BILL OF LADING" from the trucker. MAKE SURE ALL PARTS ARE PRESENT AND ACCOUNTED FOR.** Ask someone who is responsible to check in all deliveries against the packing list and who can identify ALL components while checking for damaged or missing parts. *Immediately* upon receipt of your shipment check your parts carefully with the inventory list.
11. You should contact the shipping company ASAP regarding ANY damage noted on the "BILL OF LADING". **When you sign for all of the deliveries, please make sure to add the phrase "Signature Upon Final Inspection". THIS IS VERY IMPORTANT!** This will legally give us **72 hours** to inform the shipping company if damage is located.
12. You should then contact D. L. George & Sons Mfg. and pass along any information regarding the damage. This will give us the time to make sure that you have all of the proper equipment on hand during the installation process. **You must contact D. L. George & Sons Mfg within two (2) weeks of delivery if any parts are missing from the shipment. If we are NOT notified within two (2) weeks of delivery, you will be charged to replace any parts that were missing at the time of delivery, not including back orders (BO).** *Call D. L. George & Sons Mfg. immediately if you have any questions regarding your shipment.*

Be sure to store all components together in a clean, dry place.